



D & P COMMUNICATIONS
4200 Teal Rd. Petersburg, MI 49270

Outside Plant Technician

The Outside Plant Technician performs work associated with the installation, maintenance, and troubleshooting of outside plant facilities and customer equipment.

Responsibilities

- Install, move, or remove telecommunication equipment, underground or building wire, cable, and associated equipment.
- Install and troubleshoot voice, video and data services over multiple mediums.
- Maintain up-to-date knowledge of equipment and services to answer customer questions.
- Maintain customer rapport by listening to concerns and answering questions.
- Responsible for the correct, safe, and efficient locating of underground facilities. Taking time to thoroughly locate underground facilities in an area, accurately marking the location and completing the necessary paperwork.
- Perform construction work, such as digging holes, unreeling, pulling and laying wire and cable.
- Operate power equipment such as chain saws and hydraulic equipment such as aerial lifts (buckets), diggers-derricks mounted on trucks, hand tools, etc.
- Load tools and equipment onto trucks and/or trailers.
- Working knowledge of handheld electronics, including smart phones and tablets.
- Read and interpret engineering plans.
- Wear appropriate safety equipment and abide by all safety policies and procedures
- Keep reports and records and perform other duties as may be assigned.

Qualifications, Experience and Training

- Must have a high school diploma or equivalent
- Previous experience in a related role preferred (Field Technician, Support Technician, Construction)
- Strong computer proficiency and ability to navigate software programs
- Must have valid driver's license and acceptable driving record required.
- Must be able to obtain a valid Commercial Driver's License (CDL).

Physical Requirements

- Ability to push/lift up to 50 pounds regularly.
- Bending at the waist, sitting, kneeling, climbing, walking, crouching, and reaching overhead as job may require.
- Ascend/descend ladders to remove and rearrange equipment.
- Regularly work in attics, basements, crawl spaces, and other similar places as project requires.
- Regularly required to use repetitive motion, type, and communicate over the phone and in-person.
- Must be able and willing to complete physical work in the field, on premise, and in year-round weather conditions when required.