

LOCAL TELEPHONE EXCHANGE SERVICE

LIFELINE SERVICE

EXCHANGES: ALL OTHER

D. LINK UP PROGRAM

1. A discount on the line connection charges, specified elsewhere in this tariff, is also available to qualifying customers, for the installation or transfer of service from one residential premises to another.
2. a. In order to be eligible for the Link Up Program, a residential customer's household income must be at or below 150% of the poverty level as determined by the United States Office of Management and Budget and as approved by the State Treasurer, or the customer must participate in one of the following federal assistance programs;
  - i. Medicaid
  - ii. Food stamps
  - iii. Supplemental security income
  - iv. Federal public housing assistance
  - v. Low-income home energy assistance program
  - vi. National school lunch program's free lunch program
  - vii. Temporary assistance for needy families
- b. A qualifying customer may receive a reduction in the installation charges, or transfer of service charges, for connection at the customer's principal place of residence of half the customary charge or \$30.00, whichever is less.
- c. A qualifying customer may then make payments for the connection charges on a deferred schedule in which the qualifying customer does not pay interest. The interest charges not charged to the qualifying customer shall be for connection charges of up to \$200.00 that are deferred for a period not to exceed one year. Charges assessed for installation or transfer of service include any charges that the Company customarily assesses to connect subscribers to the network. These charges do not include any permissible security deposit requirements.
- d. A qualifying customer may choose one or both of the programs set forth in 2.a. and 2.b. of this section.
- e. A qualifying customer can receive the benefits of the Link Up Program for a second and subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.

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By: David LaRocca, President



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