

Your Bill, Simplified.

At D & P Communications, we're a community. A community that believes in helping our members every way we can. Which is why we made sure to make your monthly bill as easy to read as possible and why we put important information at the top to help make handling and filing simpler for you. To be certain you always know what everything you see means, we've broken it down in detail, section by section below.

SAMPLE BILL
June 01, 2020

Account #00000000-1
Page 1 of 2

Account Summary

Account Number: 00000000-1
Invoice Number: 10000000
Billing Date: June 01, 2020

Previous Balance: \$ 219.37
Payments: \$ 219.37
Credits/Adjustments: \$ 0.00
Current Charges: \$ 218.48
Total Amount Due: \$ 218.48

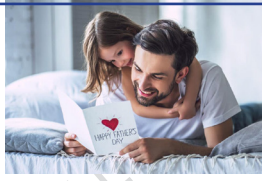
Balance Forward
Previous Bill: \$ 219.37
Total payments through Oct 28: \$ 219.37
Balance Before Current Charges: \$ 0.00

Account Charges
Recurring Charges: Home Wire Maint, Cable/Data: \$ 3.00
Subtotal Account Charges: \$ 3.00

Service Summary

	Adj	Charges	Fees	Subtotal
ZZ20-Tri Pack Gold		154.95	7.93	162.88
Residential TV		48.85		48.85
Residential Phone		3.75		3.75
		207.55	7.93	215.48
Subtotal Current Charges				\$ 215.48
Total Amount Due				\$ 218.48

Important Messages



Thank you for your business!

D & P Communications • 4200 Teal Rd • Petersburg, MI 49270
Visit our website at www.d-pcomm.com
For customer service, please call 734-279-1339 or 800-311-7340
Residential: 734-279-9028 or 888-211-2277 Business: 734-279-9027

If you pay by check, this is notification that the check may be converted to an electronic deposit. Please detach and return below portion with your payment.

Remittance Information

Account Number: 00000000-1
Invoice Number: 10000000
Bill Date: June 01, 2020
Current Balance Due By: June 18, 2020
Total Amount Due: \$ 218.48
Payment Enclosed: \$ **SAMPLE BILL**

Please return this portion with your payment

99-00000000-10010000000000043785

Account Summary

This is a concise listing of previous account history, including recent balances, payments, credits and additional charges.

Message Center

This area contains important information about your account, or changes and events that may be taking place.

Service Summary

Provides a simplified breakdown of charges across all of your services.

Remittance Information

Please return this section with your payment. Be sure the address shows in the return envelope window.

SAMPLE BILL
June 01, 2020

Account #00000000-1
Page 2 of 2

Bill Payments & Options:
Your current bill is due by the 18th of the month. Payments will be processed upon receipt. A \$9.95 late fee will be applied to your unpaid balances if payment is not received by the due date. To go paperless and/or make a payment online, visit our website at www.d-pcomm.com. For additional autopayment information, please contact a customer service representative.

Past Due Balance:
Contact our office by the 15th of the month to make payment arrangements. If payment is not received or payment arrangements are not made by the 15th of the month, your service(s) will be disconnected on the next business day. If disconnected, full Past Due Balance must be paid along with applicable reconnect charges for all services disconnected. Reconnection charges are \$50, plus any applicable trip charge fees.

Charge Detail

ZZ20-Tri Pack Gold
(Bundled Services (Nov 01 - Nov 30))
4200 TEAL RD PETERSBURG, MI 49270
Residential Internet (samplebill@css.net)
Internet Speed for samplebill@css.net
Internet 20M for samplebill@css.net

Residential TV
Channel Lineup
Premium Cable
Residential Phone (517-444-4444)
Phone Service for 517-444-4444
Residential Local Service for 517-444-4444
Unlimited Long Distance for 517-444-4444
Taxes, Fees, and Surcharges
Broadband Franchise Fee
Michigan Use Tax 6%

Total for ZZ20-Tri Pack Gold: \$ 162.88

Residential Internet (samplebill@css.net)
4200 TEAL RD PETERSBURG, MI 49270
Recurring Charges (Nov 01 - Nov 30)
Email Account

Total for samplebill@css.net: \$ 0.00

Residential TV
4200 TEAL RD PETERSBURG, MI 49270

Charge Detail

Residential TV
4200 TEAL RD PETERSBURG, MI 49270
Recurring Charges (Nov 01 - Nov 30)
Regional Sports Fee: 11.00
HD DVR Receiver (Qty 2): 15.95
HD Adapter - Legacy (Qty 2): 1.90
Local Broadcast TV Fee: 10.00
Total for Residential TV: \$ 48.85

Residential Phone (517-444-4444)
4200 TEAL RD PETERSBURG, MI 49270
Recurring Charges (Nov 01 - Nov 30)
State 911 Charge: 0.25
Lenawee County 911 Tech Chrg: 0.50
Lenawee County 911 Tech Charge: 2.00
CLEC Included Features: 0.00
Basic Voice Mail
Speed Call 8
Call Wait & Cancel Call Wait
Caller ID Name and Number

Total for 517-444-4444: \$ 3.75

Have you moved or changed your phone number?
Please provide your new address or telephone number and return this portion with your payment. Your records will be updated on request. Requests received after the 17th of the month will not appear until the following billing cycle.

New Address: _____ City: _____ State: _____ Zip: _____
Contact Name: _____ Phone Number: _____
Printed Name: _____ Signature: _____

Want to set up or update an Automatic Withdrawal from your bank account?
 Please use automatic withdrawal from checking for all future charges.
(IMPORTANT - Please enclose a copy of a voided check, along with this month's payment.)
Printed Name: _____
Signature: _____ Date: _____

Want to set up or update an Automatic Withdrawal from your credit card?
Contact a customer service representative by calling 800-311-7340
Or
Visit our website at www.d-pcomm.com and sign into your eBill account to set up your recurring credit card payments.

Charge Detail

This area contains the itemization by account. It will include one-time fees, services added, specific charges and taxes. This section may require additional pages depending on the account, the calls made or services rendered.

Remittance Slip Backer

Allows you to pay by credit card, set up automatic payment, and update your address information.



4200 Teal Rd
Petersburg, MI 49270
734-279-1339